

Priority response, advance hardware replacement, budgetable costs, and discounted rates combine to provide a high level of customer care.

OVERVIEW

A service contract from BDS is a complete support solution for businesses that need prompt and reliable on-site assistance. A service contract ensures that an engineer is available to get you up and running again in the event of a problem. Your company will be assigned a dedicated engineer that will know your system thoroughly. And he'll be backed up by the entire BDS staff.

KEY BENEFITS

PRIORITY RESPONSE

The repair costs associated with a hardware failure can be substantial, but the indirect costs associated with the system's down time can be even more costly. With a service contract from BDS, your problems are automatically moved ahead of those of non-contract customers, ensuring that your down time will be minimized.

BUDGETABLE COSTS

A BDS service contract simplifies budgeting by providing a complete support service for one predictable annual or monthly fee. You pay nothing for the parts and labor required to repair covered equipment. There are no unexpected repair bills.

DISCOUNTED RATES

As a service contract customer, you will receive a substantial discount on labor rates for other services provided by BDS, such as software support, system upgrades, and equipment relocation.

FREE LOANERS

If you have a problem that cannot be corrected promptly, a free loaner will be provided while the repair is being made.

TERMS AND CONDITIONS

The BDS Hardware Service Contract Terms and Conditions document is available on request.

HOW TO BUY

Just contact your BDS sales representative and say that you are ready to be covered by a BDS service contract.

Toll Free

1-800-567-5507

in Florence

843-665-8886

Email

sales@bdssc.com

Web

www.bdssc.com/support